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KPIs for Lift Maintenance Performance Evaluation

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Quality lift maintenance work is pivotal to the comfort and safety of countless high-rise building users. To establish a standard set of key performance indicators (KPIs) for lift maintenance services, a PolyU-BSOMES joint research project was conducted. The project's Principal Investigator, Ir Prof Joseph Lai, will share in this seminar the study process and findings, including the identification of applicable performance indicators, categorization and derivation of the identified indicators, how the indicators were shortlisted to become KPIs, the steps taken to validate the application of the KPIs, and the validation result.

About the speaker:

With a first-class honours degree in building services engineering, a master degree in environmental management and a PhD in facilities management (FM), Ir Prof Joseph Lai combines professional and academic roles as an FM scholar. Over the years, Ir Prof Lai has received various awards including the Distinguished Educator Award of the International Facility Management Association. Being an Associate Head of the Department of Building Environment and Energy Engineering of The Hong Kong Polytechnic University (PolyU), Ir Prof Lai also serves as Co-Editor of the *Facilities* journal and Associate Editor of the *Smart and Sustainable Built Environment* journal. Besides delivering training courses and consultancy services, Ir Prof Lai has served on the committees of various professional/public bodies. He is a Fellow Member of BSOMES, CIBSE, HKIE and HKIFM.



Date:
27 Feb 2024 (Tue)

Time:
7:00 p.m.

Venue:
Room Z209,
2/F, Block Z, PolyU

Enrollment:

Click "[here](#)" for online enrollment (free-of-charge; first-come-first-served)

For registration, please complete Registration Form in the following "Online Registration Link or QR code". The maximum number of participants is 493. Priority will be given to the members of the Organizers and Supporting Organizations. The deadline of application is 23 February 2024 (Thursday). Name of successful applicants will be informed by confirmation e-mail by no later than 26 February 2024 (Monday), which shall be presented at the registry of the venue entrance for verification. If the applicants have not received the confirmation e-mail on or before 26 February 2024, their applications will be regarded as NOT successful.

All are
Welcome!

For enrollment, please visit:



If typhoon signal no. 8 or black rainstorm signal is in force and still hoisted after 17:00 hrs of 27 February 2024, the talk would be cancelled without further arrangement or notification. For enquiries, please contact Ms Artemis Kuo (Tel: 2766 4612, email: artemis.kuo@polyu.edu.hk)

Rundown:

7:00 - 8:15 pm Talk by Ir Prof Joseph Lai
8:15 - 8:30 pm Q&A session

Note: Attendance e-certificates are available

Medium:

Cantonese supplemented with English terminologies

Supporting organizations:



The Hong Kong Institute of
Facility Management
香港設施管理學會



THE HONG KONG ASSOCIATION OF
PROPERTY MANAGEMENT COMPANIES LIMITED
香港物業管理公司協會有限公司



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