# Building Services Operation and Maintenance Executives Society (BSOMES) Core Competency

# **Pre-occupancy Stage:**

Stream	Building Services	Builder's Work	Sustainable Operation and Maintenance		
Levels of Competency					
Level 1	1. Design Requirement for Operation and	1. Design Requirement for Operation and	1. Design Requirement for Green and		
	Maintenance on Building Services	Maintenance on Builder's Work	Sustainability on Various Systems and		
	- Able to understand and apply	- Able to understand and apply	Building Materials		
	knowledge to offer comments in	knowledge to offer comments in	- Able to understand and apply knowledge		
	facilitating future operation and	facilitating future operation and	to offer comments for Systems Design in		
	maintenance during preliminary project	maintenance during preliminary project	Green and Sustainability during		
	design stage	design stage	preliminary project design stage		
	2. <u>Testing and Commissioning Plan</u>	2. <u>Testing and Commissioning Plan</u>	2. Testing and Commissioning Plan		
	- Able to understand and apply	- Able to understand and apply	- Able to understand and apply knowledge		
	knowledge to conduct testing and	knowledge to conduct testing and	to conduct testing and commissioning		
	commissioning during systems handover	commissioning during systems handover	during systems handover		
	3. Contract Specification	3. Contract Specification	3. Contract Specification		
	- Able to understand and have knowledge	- Able to understand and have knowledge	- Able to understand and have knowledge		
	of Specifications of Contract Documents	of Specifications of Contract Documents	of Specifications of Contract Documents		
	for Building Services Systems.	for Builder's works.	for Green and Sustainability on Various		
			Systems		
	4. <u>Life Cycle Costing</u>	4. <u>Life Cycle Costing</u>			
	- Able to understand and apply	- Able to understand and apply	<u> </u>		
	knowledge on life cycle costing for	knowledge on life cycle costing for	- Able to understand and apply knowledge		

#### budget planning

- Able to understand and apply knowledge on the necessary insights to evaluate whether a design option is of the least life cycle costs to the environmental and building in terms of resources and energy utilizations, pollutant emission, etc.

#### 5. O&M Team

- Able to understand and apply knowledge to manage budget and lead Operation and Maintenance Team

# budget planning

- Able to understand and apply knowledge on the necessary insights to evaluate whether a design option is of the least life cycle costs to the environmental and building in terms of resources and energy utilizations, pollutant emission, etc.

#### 5. O&M Team

- Able to understand and apply knowledge to manage budget and lead Operation and Maintenance Team on life cycle costing for budget planning

- Able to understand and apply knowledge on the necessary insights to evaluate whether a design option is of the least life cycle costs to the environmental and building in terms of resources and energy utilizations, pollutant emission, etc.

#### 5. O&M Team

- Able to understand and apply knowledge to manage budget and lead Operation and Maintenance Team

Stream	Building Services	Builder's Work	Sustainable Operation and Maintenance
Levels of Competency			
Level 2	1. Design Requirement for Operation and	1. Design Requirement for Operation and	1. Design Requirement for Operation and
	Maintenance on Building Services	Maintenance on Builder's Works	Maintenance on Green and Sustainability
	- Able to monitor and supervise the offer	- Able to monitor and supervise the offer	on Various Systems and Building Materials
	of comments on future operation and	of comments on future operation and	- Able to monitor and supervise the offer
	maintenance during preliminary project	maintenance during preliminary project	of comments on future operation and
	design stage	design stage	maintenance during preliminary project
			design stage
	2. Testing and Commissioning Plan	2. Testing and Commissioning Plan	
	- Able to supervise and monitor testing	- Able to supervise and monitor testing	2. <u>Testing and Commissioning Plan</u>
	and commissioning during systems	and commissioning during systems	
	handover	handover	- Able to supervise and monitor testing and
			commissioning during systems handover
	3. Contract Specification	3. Contract Specification	covering indoor environmental Quality,
	- Able to supervise, monitor and prepare	- Able to supervise, monitor and prepare	water & energy consumption, etc.
	the Contract Specification for Building	the Contract Specification for Builder's	
	Services Installation	Work	3. Contract Specification
			- Able to supervise, monitor and prepare
	4. <u>Life Cycle Costing</u>	4. <u>Life Cycle Costing</u>	the Contract Specification for Green and
	- Able to supervise and monitor the	<u> </u>	Sustainability Systems
	budget planning on life cycle costing	budget planning on life cycle costing	
	A11	A11 / 1 / 1	4. <u>Life Cycle Costing</u>
	- Able to supervise and monitor the	<u> </u>	- Able to supervise and monitor the budget
	necessary insights to evaluate whether a	, ,	planning on life cycle costing
	design option is of the least life cycle	design option is of the least life cycle	Alila da assessita I de d
	costs to the environmental and building	costs to the environmental and building	- Able to supervise and monitor the
	in terms of resources and energy	in terms of resources and energy	necessary insights to evaluate whether a

utilizations, pollutant emission, etc.

# 5. O&M Team

- Able to supervise and monitor the pre-management budget and setup of Operation and Maintenance Team

# 6. Takeover of BS Installation

- Compile and prepare the defect reports to relevant parties. Effectively control the defects rectification program utilizations, pollutant emission, etc.

# 5. O&M Team

- Able to supervise and monitor the pre-management budget and setup of Operation and Maintenance Team

# 6. Takeover of Builder's Work

- Compile and prepare the defect reports to relevant parties. Effectively control the defects rectification program design option is of the least life cycle costs to the environmental and building in terms of resources and energy utilizations, pollutant emission, etc.

# 5. O&M Team

- Able to supervise and monitor the pre-management budget and setup of Operation and Maintenance Team

# 6. <u>Takeover of Green and Sustainable</u> <u>Installation</u>

- Compile and prepare the defect reports to relevant parties. Effectively control the defects rectification program

Stream	Building Services	Builder's Work	Sustainable Operation and Maintenance			
Levels of Competency						
Level 3 1. <u>Design Requirement for Operation and</u>		1. Design Requirement for Operation and	1. Design Requirement for Green and			
	Maintenance on Building Services	Maintenance on Builder's Work	Sustainability on Various Systems and			
	- Able to audit and advise the comments	- Able to audit and advise the comments	Building Materials			
	in facilitating future operation and	in facilitating future operation and	- Able to audit and advise the comments in			
	maintenance during preliminary project	maintenance during preliminary project	facilitating future operation and			
	design stage	design stage	maintenance during preliminary project			
			design stage			
	2. Testing and Commissioning Plan	2. Testing and Commissioning Plan				
	- Able to audit and advise the witness of	- Able to audit and advise the witness of	2. Testing and Commissioning Plan			
	testing and commissioning during	testing and commissioning during	- Able to audit and advise the witness of			
	systems handover	systems handover	testing and commissioning during systems			
			handover covering indoor environmental			
	3. Contract Specification	3. Contract Specification	Quality, water & energy consumption, etc.			
	- Able to audit and advise the	- Able to audit and advise the				
	Specifications of Contract Documents for	Specifications of Contract Documents for	or 3. <u>Contract Specification</u>			
	Building Services Systems.	Builder's Work Systems.	- Able to audit and advise			
			Specifications of Contract Documents for			
	4. <u>Life Cycle Costing</u>	4. <u>Life Cycle Costing</u>	Green and Sustainability Systems			
	- Able to audit and advise the budget	- Able to audit and advise the budget				
	planning on life cycle costing	planning on life cycle costing	4. <u>Life Cycle Costing</u>			
	- Able to audit and advise the necessary	- Able to audit and advise the necessary	- Able to audit and advise the budget			
	insights to evaluate whether a design	insights to evaluate whether a design	planning on life cycle costing			
	option is of the least life cycle costs to the	option is of the least life cycle costs to the	- Able to audit and advise the necessary			
	environmental and building in terms of	environmental and building in terms of	insights to evaluate whether a design			
	resources and energy utilizations,	resources and energy utilizations,	option is of the least life cycle costs to the			

pollutant emission, etc. pollutant emission, etc. environmental and building in terms of resources and energy utilizations, pollutant 5. O&M Team 5. O&M Team emission, etc. - Able to audit and advise to manage - Able to audit and advise to manage pre-management budget and setup of pre-management budget and setup of 5. O&M Team Operation and Maintenance Team Operation and Maintenance Team - Able to audit and advise to manage pre-management budget and setup of Operation and Maintenance Team 6. Takeover of BS Installation 6. Takeover of Builder's Work - Appraise and audit the defect reports to - Appraise and audit the defect reports to relevant parties. Effectively control the relevant parties. Effectively control the 6. Takeover of Green and Sustainable defects rectification program defects rectification program Installation - Appraise and audit the defect reports to relevant parties. Effectively control the defects rectification program

# **Post-occupancy Stage:**

Stream	Building Services	Builder's Work	Sustainable Operation and Maintenance		
Levels of Competency					
Level 1	1. Legal Aspect for Operation and	1. Legal Aspect for Operation and	1. Legal Aspect for Operation and		
	Maintenance Management	Maintenance Management	Maintenance Management		
	- Able to understand and apply	- Able to understand and apply	- Able to understand and apply knowledge		
	knowledge to offer comments for the	knowledge to offer comments for the	to offer comments for the most up-to-date		
	most up-to-date statutory requirements,	most up-to-date statutory requirements,	statutory requirements, authority		
	authority submission and licensing	authority submission and licensing	submission like BEEO etc.		
	procedures, engineering best practices,	procedures, best practices, etc.			
	etc.		2. Operation and Maintenance		
		2. Operation and Maintenance	Management		
	2. <u>Operation and Maintenance</u>	<u>Management</u>	- Able to understand and apply knowledge		
	Management	- Able to understand the knowledge on			
	- Able to understand and apply	engineering calculation and drawing for			
	knowledge to offer comments on	maintenance work	- Able to understand and apply knowledge		
	engineering calculation and drawing for	- Able to understand and apply	to offer comments to prepare, comment on		
	maintenance work	knowledge to offer comments on	drawing of green and sustainability design.		
	- Able to understand and apply	drawing of building system and structure	- Able to understand and apply knowledge		
	knowledge to offer comments for	- Able to understand and apply	to offer comments to apply good		
	arranging Planned Maintenance Program	knowledge to offer comments for	knowledge for arranging Planned		
	- Able to understand and apply	arranging Planned Maintenance Program	Maintenance Program		
	knowledge to offer comments to preserve	- Able to understand and apply	- Able to understand and apply knowledge		
	proper operation and maintenance	knowledge to offer comments to preserve	to offer comments to preserve proper		
	records	proper operation and maintenance records	operation and maintenance records		
	- Able to understand and apply				
	knowledge to offer comments to analyze				

a building services system in terms of its performance, failure mode, operability, reliability and energy utilization. Develop effective preventive measures and improvements.

# 3. Project Management

- Able to understand and apply knowledge to offer comments on engineering calculation, engineering drawing and design for new/A&A/improvement project
- Able to understand and apply knowledge to offer comments for the work program, cost, safety and quality controls of new/A&A/improvement project
- Able to understand and apply knowledge to conduct testing and commissioning during systems handover

# 4. Indoor Environmental Quality

- Able to understand and apply knowledge to offer comments to conduct system operation to maintain good indoor environmental quality for occupants

# 3. Project Management

- Able to understand and apply knowledge to offer comments on engineering calculation, engineering drawing and design for new/A&A/improvement project
- Able to understand and apply knowledge to offer comments for the work program, cost, safety and quality controls of new/A&A/improvement project
- Able to understand and apply knowledge to conduct testing and commissioning during systems handover

## 4. Indoor Environmental Quality

- Able to understand and apply knowledge to offer comments to conduct system operation to maintain good indoor environmental quality for occupants

# 5. Communication Skill

- Able to understand and apply knowledge to offer technical advice to landlord and tenant
- Able to understand and apply knowledge to offer comments to

# 3. Project Management

- Able to understand and apply knowledge to offer comments on engineering calculation, engineering drawing and design for energy saving/green project
- Able to understand and apply knowledge to offer comments for the work program, cost, safety and quality controls of energy saving/green project
- Able to understand and apply knowledge to conduct testing and commissioning during systems handover

# 4. Energy Efficiency and Sustainability of Building Operation and Maintenance

- Able to understand and apply knowledge to offer comments to operate the Building Services systems in most energy-efficient way
- Able to understand and apply knowledge to implement the environmental protection measures for conducting operation and maintenance works
- Able to understand and apply knowledge to offer comments to improve the energy efficiencies continuously by strategic

#### 5. Communication Skill

- Able to understand and apply knowledge to offer technical advice to landlord and tenant
- Able to understand and apply knowledge to offer comments to management and building owners in shortlisting or pre-qualifying eligible and suitable tenderers. Attending to all stakeholder's interests.

management and building owners in shortlisting or pre-qualifying eligible and suitable tenderers. Attending to all stakeholder's interests.

management and building owners in conservation means including adoption of shortlisting or pre-qualifying eligible and electricity, water and fuel saving measures.

# 5. Indoor Environmental Quality

- Able to understand and apply knowledge to offer comments to conduct system operation to maintain good indoor environmental quality for occupants

## 6. Communication Skill

- Able to understand and apply knowledge to offer comments on green and sustainable advice to landlord and tenant
- Able to understand and apply knowledge to offer comments to management and building owners in shortlisting or pre-qualifying eligible and suitable tenderers. Attending to all stakeholder's interests.

Stream	Building Services	Builder's Work	Sustainable Operation and Maintenance		
Levels of Competency					
Level 2	1. Legal Aspect for Operation and	1. Legal Aspect for Operation and	1. Legal Aspect for Operation and		
	Maintenance Management	Maintenance Management	Maintenance Management		
	- Able to monitor and supervise the	- Able to monitor and supervise the	- Able to monitor and supervise all works		
	compliance of legal and statutory	compliance of legal and statutory	with the most up-to-date legislations and		
	requirements (e.g. Buildings Ordinance	requirements (e.g. Buildings Ordinance	regulations regarding statutory		
	and relevant Deed of Mutual Covenant)	and relevant Deed of Mutual Covenant)	requirements, authority submission like		
	for building operation	for building operation	BEEO etc., health and safety in the		
	- Able to monitor and supervise all works	- Able to monitor and supervise all works	workplace and building environment.		
	with the most up-to-date legislations and	with the most up-to-date legislations and			
	regulations regarding health and safety in	regulations regarding health and safety in	2. Operation and Maintenance		
	the workplace and building environment.	the workplace and building environment.	<u>Management</u>		
	2. Operation and Maintenance	2. Operation and Maintenance	- Able to monitor and supervise the		
	<u>Management</u>	<u>Management</u>	maintenance inspections to ascertain the		
		- Able to monitor and supervise the	quality standard		
	- Able to monitor and supervise the	maintenance inspections to ascertain the	e - Able to monitor and supervise the review		
	maintenance inspections to ascertain the	quality standard	and fine tune work of the maintenance		
	quality standard	- Able to monitor and supervise the	program periodically		
	- Able to monitor and supervise the	review and fine tune work of the	- Able to monitor and supervise all works		
	review and fine tune work of the	maintenance program periodically	with sound fault-diagnostic,		
	maintenance program periodically	- Able to monitor and supervise all works	problem-solving and decision-making		
	- Able to monitor and supervise all works	with sound fault-diagnostic,	skills		
	with sound fault-diagnostic,	problem-solving and decision-making	- Able to monitor and supervise the		
	problem-solving and decision-making	skills	assessment and certification of the		
	skills	- Able to monitor and supervise the	payment to Contractors and Suppliers with		

- Able to monitor and supervise the assessment and certification of the payment to Contractors and Suppliers with professional judgment

## 3. Project Management

- Able to monitor and supervise the review on engineering calculation, engineering drawing and design for new/A&A/improvement project
- Able to monitor and supervise for the work program, cost, safety and quality controls of new/A&A/improvement project
- Able to monitor and supervise the testing and commissioning during systems handover

# 4. Indoor Environmental Quality

- Able to monitor and supervise the system operation to maintain good indoor environmental quality for occupants

## 5. Communication Skill

- Able to monitor and supervise for offering consultancy services to landlord and tenant

assessment and certification of the payment to Contractors and Suppliers with professional judgment

# 3. Project Management

- Able to monitor and supervise the review on engineering calculation, engineering drawing and design for new/A&A/improvement project
- Able to monitor and supervise for the work program, cost, safety and quality controls of new/A&A/improvement project
- Able to monitor and supervise the testing and commissioning during systems handover

# 4. Indoor Environmental Quality

- Able to monitor and supervise the system operation to maintain good indoor environmental quality for occupants

# 5. Communication Skill

- Able to monitor and supervise for offering consultancy services to landlord and tenant

professional judgment

# 3. Project Management

- Able to monitor and supervise the review on engineering calculation, engineering drawing and design for energy saving/green project
- Able to monitor and supervise for the work program, cost, safety and quality controls of energy saving/green project
- Able to monitor and supervise the testing and commissioning during systems handover

# 4. Energy Efficiency and Sustainability of Building Operation and Maintenance

- Able to monitor and supervise the maintenance of the optimization control of Building Services Systems
- Able to monitor and supervise the enforcement of the sustainability of building operation and fit-out work
- Able to monitor and supervise the technical proficiency to maintain the local ecosystem and microclimate by controlling light pollutions, noises and vibrations, electromagnetic interferences, water

# 6. System Re-commissioning and Use of BMS & BIM

- Able to monitor and supervise the data collection with application of good knowledge
- Able to monitor and supervise the condition survey and data logging with application of good knowledge
- Able to monitor and supervise analysis of the data collecting from operational record

# Contingency Plan, Fire Safety Management and Risk Assessment for Operation and Maintenance

- Able to monitor and supervise the fault attendance and disaster recovery

# 8. Occupational Health and Safety

- Able to monitor and supervise the Undertaking of risk assessment for operation and maintenance

## 9. Quality Management System

- Able to monitor and supervise the formulation of continuous improvement plan

# 6. Building Inspection & Repair & Use of Building Information Modelling (BIM)

- Able to monitor and supervise the works related to structural integrity, water detection, concrete repair, seepage drainage pipe repair, slope maintenance and unauthorized builder's works with application of good knowledge
- Able to monitor and supervise the condition survey and data logging with application of good knowledge
- Able to monitor and supervise analysis of the data collecting from the operational record

# Plan, Fire Safety Contingency Management and Risk Assessment for Operation and Maintenance

- Able to monitor and supervise the fault attendance and disaster recovery

# 8. Occupational Health and Safety

- Able to monitor and supervise the Undertaking of risk assessment for operation and maintenance

# 9. Quality Management System

quality, indoor air quality, etc.

- Able to monitor and supervise the engagement with stakeholders including building users, business partners, services providers and the communities encourage awareness of all aspects of conservation and foster a culture of sustainability, GHG reduction and healthy lifestyles within the buildings and nearby community.

# 5. Indoor Environmental Quality

- Able to monitor and supervise the system operation to maintain good indoor environmental quality for occupants

# 6. Communication Skill

- Able to monitor and supervise for offering consultancy services to landlord and tenant

# 7. System Re-commissioning and Use of BMS & BIM

- Able to monitor and supervise the data collection with application of good knowledge
- Able to monitor and supervise the - Able to monitor and supervise the condition survey and data logging with

		formulation of continuous improvement	application of good knowledge
		plan	- Able to monitor and supervise analysis of
			the data collecting from the operational
			record
			8. Quality Management System
			- Able to monitor and supervise the
			formulation of continuous improvement
·			plan

Stream	Building Services	Builder's Work	Sustainable Operation and Maintenance		
Levels of Competency					
Level 3	1. <u>Legal Aspect for Operation and</u>	1. Legal Aspect for Operation and	1. Legal Aspect for Operation and		
	Maintenance Management	Maintenance Management	Maintenance Management		
	- Able to audit and advise the application	- Able to audit and advise the application	- Able to audit and advise the application		
	of relevant laws and codes, Buildings	of relevant laws and codes, Buildings	of relevant laws to ensure that the		
	Ordinance and relevant DMC, knowledge	Ordinance and relevant DMC, knowledge	activities complying with environmental		
	and analysis on material and	and analysis on material and	regulatory requirements, minimise		
	specification, to plan and manage	specification, to plan and manage	environmental degradation and contribute		
	out-sourcing, including writing tender	out-sourcing, including writing tender	to a sustainable future through the		
	procedures, technical and general	procedures, technical and general	conservation of natural resources, green		
	specifications, tender documents, and the	specifications, tender documents, and the	maintenance, leakage monitoring and		
	arrangement on tender opening, tender	arrangement on tender opening, tender	environmental footprints auditing and		
	analysis, selection and appointment of	analysis, selection and appointment of	reporting.		
	suppliers and contractors	suppliers and contractors			
	- Offer professional advices to tenants	- Offer professional advices to tenants	2. <u>Operation and Maintenance</u>		
	during their fit-out works	during their fit-out works	<u>Management</u>		
			- Able to audit and advise the application		
	2. Operation and Maintenance	2. Operation and Maintenance	of relevant technical requirements to plan		
	<u>Management</u>	Management	and administer on management of		
	- Able to audit and advise the application	- Able to audit and advise the application	improvement project, and to effectively		
	of relevant technical requirements to plan	of relevant technical requirements to plan	control expenses, time, quality and safety		
	and administer on management of	and administer on management of	for energy saving/green works		
	improvement project, and to effectively	improvement project, and to effectively	- Able to audit and advise the application		
	control expenses, time, quality and safety	control expenses, time, quality and safety	of related technical requirements on		
	for operation and maintenance works	for operation and maintenance works	management of repair and maintenance		
	- Able to audit and advise the application	- Able to audit and advise the application	tasks in a building, to apply suitable		

of related technical requirements on management of repair and maintenance tasks in a building, to apply suitable design-out maintenance programme, monitor and ensure the reliability of building services systems

- Adopt various procurement strategies or contracts selection criteria to cope with different organizational objectives and business models
- Short term and long term planning for upgrade and optimization of facilities to meet the rapid changing markets.

## 3. Project Management

- Able to audit and advise the review on engineering calculation, engineering drawing and design for new/A&A/improvement project
- Able to audit and advise the work program, cost, safety and quality controls of new/A&A/improvement project
- Able to audit and advise the testing and commissioning during systems handover
- Able to audit and advise the Proficiency in use of technical knowledge and skills

of related technical requirements on management of repair and maintenance tasks in a building, to apply suitable design-out maintenance programme, monitor and ensure the reliability of building systems

- Adopt various procurement strategies or contracts selection criteria to cope with different organizational objectives and business models
- Short term and long term planning for upgrade and optimization of facilities to meet the rapid changing markets.

#### 3. Project Management

- Able to audit and advise the review on engineering calculation, engineering drawing and design for new/A&A/improvement project
- Able to audit and advise the work program, cost, safety and quality controls of new/A&A/improvement project
- Able to audit and advise the testing and commissioning during systems handover
- Able to audit and advise the Proficiency in use of technical knowledge and skills

design-out maintenance programme, monitor and ensure the reliability of energy saving/green systems

- Able to audit and advise the adoption of various procurement strategies or contracts selection criteria to cope with different organizational objectives and business models
- Able to audit and advise the short term and long term planning for upgrade and optimization of facilities to meet the rapid changing markets.

## 3. Project Management

- Able to audit and advise the review on engineering calculation, engineering drawing and design for energy saving/new project
- Able to audit and advise the work program, cost, safety and quality controls of energy saving/new project
- Able to audit and advise the testing and commissioning during systems handover
- Able to audit and advise proficiency in use of technical knowledge and skills in managing the improvement, refurbishment

managing improvement, the refurbishment and A&A projects including specifying critical tender requirements, tender analysis, contract negotiation, commissioning and assessing the work of consultants and contractors to achieve the contractual and quality requirements under tight budget and programme.

# 4. Indoor Environmental Quality

- Able to audit and advise the system operation to maintain good indoor environmental quality for occupants
- Able to audit and advise the management and promotion for the certification/verification of good indoor environmental quality for occupants

## 5. Communication Skill

- Able to audit and advise the presentation of technical options and engineering solutions to laymen effectively with suitable value engineering approach
- Able to audit and advise the compilation with clear, concise and persuasive

in managing the improvement, refurbishment A&A projects and including specifying critical tender requirements, tender analysis, contract negotiation, commissioning and assessing the work of consultants and contractors to achieve the contractual and quality requirements under tight budget and programme.

## 4. Indoor Environmental Quality

- Able to audit and advise the system operation to maintain good indoor environmental quality for occupants
- Able to audit and advise the management and promotion for the certification/verification of good indoor environmental quality for occupants

#### 5. Communication Skill

- Able to audit and advise the presentation of technical options and engineering solutions to laymen effectively with suitable value engineering approach
- Able to audit and advise the compilation with clear, concise and persuasive proposals and tender analysis reports to

and A&A projects including specifying critical tender requirements, tender analysis, contract negotiation, commissioning and assessing the work of consultants and contractors to achieve the contractual and quality requirements under tight budget and programme.

# 4. Energy Efficiency and Sustainability of Building Operation and Maintenance

- Able to audit and advise the promotion of the Conservation of Energy and Water resources
- Able to audit and advise the management of the minimization of the carbon emissions to environment
- Able to audit and advise the exploration of the new technology to retrofit with energy-efficient installations
- Able to audit and advise the in-depth knowledge of green procurement to specify and select engineering systems, materials, services, processes, transports and practices which cause the least damage and GHG-emission to the environment throughout their life cycles.

# 5. Indoor Environmental Quality

- Able to audit and advise the system

proposals and tender analysis reports to facilitate management decision or acquire stakeholders' support in an objective and professional manner.

# 6. <u>System Re-commissioning and Use of</u> <u>BMS & BIM</u>

- Able to audit and advise the management of presentation for the data collecting from the operational record based on analytic result

# 7. <u>Contingency Plan, Fire Safety</u> <u>Management and Risk Assessment for</u> <u>Operation and Maintenance</u>

- Able to audit and advise the formulation of emergency handling measures and guiding principles applicable to the building services systems concerned, and to provide relevant improvement plans and preventive measures for minimizing the risk level.
- Able to audit and advise the development of effective tailored-made crisis management and contingency plans for business sustainability.
- Able to audit and advise the management of the good stock control for

facilitate management decision or acquire stakeholders' support in an objective and professional manner.

# 6. <u>Building Inspection & Repair & Use of</u> BIM

- Able to audit and advise the management of presentation for the works related to structural integrity, water seepage detection, concrete repair, drainage pipe repair, slope maintenance and unauthorized builder's works

# 7. <u>Contingency Plan, Fire Safety</u> <u>Management and Risk Assessment for</u> <u>Operation and Maintenance</u>

- Able to audit and advise the formulation of emergency handling measures and guiding principles applicable to the building systems concerned, and to provide relevant improvement plans and preventive measures for minimizing the risk level.
- Able to audit and advise the development of effective tailored-made crisis management and contingency plans for business sustainability.
- Able to audit and advise the

operation to maintain good indoor environmental quality for occupants

- Able to audit and advise the management and promotion for the certification/verification of good indoor environmental quality for occupants

## 6. Communication Skill

- Able to audit and advise the presentation of technical options and engineering solutions to laymen effectively with suitable value engineering approach
- Able to audit and advise the top management or building owners about the consideration of sustainability in all relevant economic decisions as part of the corporate social responsibility initiatives.

# 7. <u>System Re-commissioning and Use of</u> <u>BMS & BIM</u>

- Able to audit and advise the management of presentation for the data collecting from the operational record based on analytic result

## 8. Quality Management System

·Able to audit and advise the development

maintaining our business activities

# 8. Occupational Health and Safety

- Able to audit and advise the formulation and review of safety policy and guideline for operation and maintenance

# 9. Quality Management System

- · Able to audit and advise the development of knowledge management system and training plans for in-house and outsourced stratums
- Able to audit and advise the establishment of monitoring and operating control procedural standards to assure services reliability, operability, maintainability and durability

# 10. Maintenance Audit

- Able to audit and advise the ongoing review and audit of the operating conditions, plan to conduct fine commissioning throughout the lifetime of building services systems
- Able to audit and advise the exploration of the new technology to retrofit with energy-efficient installations
- Able to audit and advise the in-depth knowledge of green procurement to

management of the good stock control for maintaining our business activities

# 8. Occupational Health and Safety

- Able to audit and advise the formulation and review of safety policy and guideline for operation and maintenance

# 9. Quality Management System

- · Able to audit and advise the development of knowledge management system and training plans for in-house and outsourced stratums
- Able to audit and advise the establishment of monitoring and operating control procedural standards to assure services reliability, operability, maintainability and durability

# 10. Maintenance Audit

- Able to audit and advise the ongoing review and audit of the operating conditions, plan to conduct building condition survey, e.g. structural integrity, water seepage detection, concrete repair, drainage pipe repair, slope maintenance, unauthorized building works, etc. throughout the lifetime of building systems

of knowledge management system and training plans for in-house and outsourced stratums specify and select engineering systems, materials, services, processes, transports and practices which cause the least damage and GHG-emission to the environment throughout their life cycles.

# 11. <u>Outsourcing and Contractor</u> <u>Performance Monitoring</u>

- Able to audit and advise the review of the scope and form maintenance contracts with Contractors
- Able to audit and advise the review of procurement procedures

# 12. <u>Human Resources and Customer Management</u>

- Able to audit and advise the review of the market conditions for the resources planning
- Able to audit and advise the review of manpower according to the actual operational needs
- Able to audit and advise the plan for apprenticeship/mentoring program to strengthen the resources of the industry
- Able to audit and advise the succession / training plan

- Able to audit and advise the exploration of the new technology to retrofit with energy-efficient installations
- Able to audit and advise the in-depth knowledge of green procurement to specify and select building system, materials, services, processes, transports and practices which cause the least damage and GHG-emission to the environment throughout their life cycles.

# 11. <u>Outsourcing and Contractor</u> <u>Performance Monitoring</u>

- Able to audit and advise the review of the scope and form maintenance contracts with Contractors
- Able to audit and advise the review of procurement procedures

# 12. <u>Human Resources and Customer</u> <u>Management</u>

- Able to audit and advise the review of the market conditions for the resources planning
- Able to audit and advise the review of manpower according to the actual operational needs

- Able to audit and advise the plan	for
apprenticeship/mentoring program	to
strengthen the resources of the industry	/
- Able to audit and advise the successi	on /
training plan	

# **Personal Integrity and Advancement: (Mandatory Competency)**

Stream Building Services		Builder's Work	Sustainable Operation and Maintenance	
Levels of Competency				
Mandatory	- Uphold the honestly, ethical practices to	- Uphold the honestly, ethical practices	- Uphold the honestly, ethical practices to	
Competency	deal with the trade practitioners, business	to deal with the trade practitioners,	deal with the trade practitioners, business	
partners and shareholders		business partners and shareholders	partners and shareholders	
- Uphold the dignity, standing and		- Uphold the dignity, standing and	- Uphold the dignity, standing and reputation	
	reputation of the Profession	reputation of the Profession	of the Profession	
	- Promote the advancement of operation	- Promote the advancement of operation	- Promote the advancement of operation and	
	and maintenance and facilitate the	and maintenance and facilitate the	maintenance and facilitate the exchange of	
	exchange of knowledge and innovative	exchange of knowledge and innovative	knowledge and innovative ideas	
	ideas	ideas	- Maintaining confidentiality and avoiding	
	- Maintaining confidentiality and	- Maintaining confidentiality and	conflict of interest	
	avoiding conflict of interest	avoiding conflict of interest	- Plan to assist young members in	
	- Plan to assist young members in	- Plan to assist young members in	developing their careers to contribute to	
	developing their careers to contribute to	developing their careers to contribute to	society	
	society	society	- Promote and Implement Corporate Social	
	- Promote and Implement Corporate	- Promote and Implement Corporate	Responsibility (CSR) Activities	
	Social Responsibility (CSR) Activities	Social Responsibility (CSR) Activities		

#### Remarks:

## (Level 1) – Operational Competency

~ Able to understand and apply the knowledge to perform technical tasks, either independently or under the direction of a qualified Engineer / Surveyor / Supervisor, make contributions to design, installation, operation, maintenance, repair, testing and commissioning, budget planning, contingency plan of building services / builder's work / sustainable operation and maintenance in buildings.

## (Level 2) – Supervisory Competency

~ Able to monitor and supervise the technical tasks like design, installation, operation, maintenance, repair, testing and commissioning, budget planning, contingency plan of building services / builder's work / sustainable operation and maintenance in buildings. Able to assist the Manager to implement strategies and policies to the company objectives.

# (Level 3) – Managerial Competency

- ~ Able to audit and advise the technical tasks like design, installation, operation, maintenance, repair, testing and commissioning, budget planning, contingency plan of building services / builder's work systems and facilities. Able to plan, direct and control the overall operations of the building services / builder's works in the building. Formulate and implement strategies and policies to meet the company objectives.
- Applicants should submit a report with around 1500 words and all relevant documents of respective stream for professional assessment. An interview will be conducted for applicants who apply for the class of fellow/member to ascertain the quality of their technical and responsible experience.
- Applicants who apply for the class of associate should declare their fulfillment of core competency according to the predetermined criteria in the application form.
- Applicants should demonstrate their fulfilment of all competency items for all classes of membership under the Mandatory Competency.
- Applicants should demonstrate their fulfillment of adequate competency items for their application of class of membership under particular stream. The minimum requirements are listed in Appendix A
- Applicants should fulfill the minimum mandatory Continuing Professional Development (CPD) hours per year (i.e. Fellow: 20 hours, member: 20 hours, Associate: 15 hours) in relation to Operation and Maintenance and Engineering Industries. The course/seminar/visit organized or supported by BSOMES is preferred. 1 year of CPD record should be submitted together with the application form.

# - Appendix A

					Minimum	No(s). Of Core Com	petency Required
Levels of Competency (Building Services)		Pre-Occupancy	Post-Occupancy	Total	Fellow	Member	Associate
Level 1	Operational Competency	5	5	10	1	3	5
Level 2	Supervisory Competency	6	9	15	4	5	8
Level 3	Managerial Competency	6	12	18	8	5	0

					Minimum	No(s). Of Core Comp	petency Required
Levels of Competency (Builders' Work)		Pre-Occupancy	Post-Occupancy	Total	Fellow	Member	Associate
Level 1	Operational Competency	5	5	10	1	3	5
Level 2	Supervisory Competency	6	9	15	4	5	8
Level 3	Managerial Competency	6	12	18	8	5	0

					Minimum	No(s). Of Core Com	petency Required
Leve	els of Competency (Sustainable O&M)	Pre-Occupancy	Post-Occupancy	Total	Fellow	Member	Associate
Level 1	Operational Competency	5	6	11	1	3	4
Level 2	Supervisory Competency	6	8	14	4	4	7
Level 3	Managerial Competency	6	7	13	6	4	0